

Schedule 2 Employers' Group Meeting Minutes



Date:	Wednesday, September 14, 2022
Time:	9:00 AM – 12:00 PM
Location:	Online Meeting via Microsoft Teams
NEXT Meeting:	Wednesday November 9, 2022 9:00 AM

AGENDA

- PSHSA Updates
- WSIB RTW Program (MSIP) Updates
- WSIB Analytics Team
- WSIB General Updates
- Fall Speaker Series
- VFMA Appeals Services Update

PSHSA UPDATES - Henrietta Van Hulle (PSHSA)

Psychological Health & Safety Program being launched end of September

- Focuses on areas of prevention, intervention, recovery
- Assist in creating comprehensive job demand descriptions: Physical, cognitive, sensory, psychological, and environmental
- Programs meets you where you are and works from there

Upcoming MLITSD Compliance Initiatives

- Healthy Workers in Health Workplaces (All Sectors) – October 3 to Dec 30, 2022
- Workplace Violence During Transition and Transfer of Care (Healthcare Sectors) - June 1, 2023, to March 31, 2024
- Fall Harvest Strategy (Industrial Sector) – September 14 to November 30, 2022
- Workplace Violence in Education – April 1 to March 31, 2023
- Material Handling – May 1, 2023 to September 30, 2023
- Warehouse Respiratory Protection (hygiene) and Asbestos in Building Structures – April 1 to March 3, 2023

Chief Medical Officer of Health announced changes to the general public advice on self-isolation/masks

- This announcement does not pertain to workplace's duty of care
- Updates from MOL are about type of mask to use [Ontario.ca/page/using-masks-workplace](https://www.ontario.ca/page/using-masks-workplace)

WSIB RTW Program (MSIP) Updates: Psychological Demands Analysis (MAP) Tool - Gillian Nicholls (RTW Director, WSIB)

MAP – (Mental Affect & Psychological) is a job demands analysis tool with the goals of

1. Improve RTW outcomes for first responders with PTSD/OSI
2. Facilitate earlier, psychologically safe & sustainable RTW

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3. Reduce duration and overall claim costs
4. Improve communication with various parties to improve job fit and RTW outcomes
- Assessment examines various job demands that impact psychologically,
 - provide detailed information to ensure suitability of potential modified work options or suitable occupation
 - More elaborate than a cognitive demands analysis
 - Existing tools are limited because the
 - Do not address nuances of first responder work
 - Do not fit for workers with trauma/PTSD/OSI
 - Do not account for vulnerability to symptom worsening

Worker Benefits of using this tool are:

- Increased sense of predictability and control
- improved optimism
- Reduced psych symptoms
- Reduced threat perception

Employer Benefits of using this tool are:

- Increased number of workers who can fill positions
- Improved worker engagement
- Increased worker productivity
- Reduced interpersonal conflict
- Reduced risks and RTW barriers
- Reduced duration, healthcare costs and overall claim costs
- Anticipated increased job options

Overall Claim Progression Benefits

- Decreased risk or recurrences and delays in recovery
- Decreased claim duration
- Timely and more suitable SO development
- Improved trust and relationship building with workers, employers and care providers

WSIB ANALYTICS TEAM - PROVINCIAL STATISTICS/SAFETY CHECK TOOL

- This application will now be updated monthly, same refresh cycle as COMPASS
- New dashboard looks similar to COMPASS application
- Live demo given to audience
- Does not include Covered by Advances or WSIB Administration Fees but enhanced expected sometime in 2023

WSIB GENERAL UPDATES - GAVIN POKAN (EXECUTIVE DIRECTOR, STAKEHOLDER RELATIONS, WSIB) & DEBBIE JEFFERY (MANAGER, STAKEHOLDER RELATIONS, WSIB)

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Extended CSR Hours Pilot

- Program deemed successful and will continue
- 3% of overall call volume happens during the extended hours
- Calls are primary from injured workers, service providers, not employers, so WSIB has decided that due to the nature of the calls they will continue the extended hours but will not expand to case managers and nurse consultants.

Document Upload Tool

- Updated look and feel
- Users are now required to have an online service account to use the document upload tool as an added layer of security

FALL SPEAKER SERIES – FIGEN DALTON (S2EG EXECUTIVE / SBCI)

Event taking place Tuesday, September 27, 2022 at cost of \$150 + HST

- Theme is RECONNECT: We Are Better Together
- Event taking place in-person at OBA conference centre with option to attend virtually
- Sponsored by UHN Altum Health, Homewood Health, WSIB
- Link to view agenda and register is s2eg-reconnect.eventbrite.ca

VFMA APPEALS SERVICES UPDATE – LAURA RUSSELL (S2EG EXECUTIVE / COMPCLAIM)

- Audit of appeals services division by KPMG
- Two on S2EG Executive were interviewed as part of the audit and found the interview was very thorough

NEXT MEETING: WEDNESDAY NOVEMBER 9, 2022